

**LICENSED PREMISES INCIDENT REPORT**

|   |                 |             |
|---|-----------------|-------------|
| <b>Submitting Officer</b>                     |                 |             |
| Shoulder No/Name: P7576 [REDACTED] [REDACTED] | Station: Slough | LPA: Slough |

|                            |  |                  |             |
|----------------------------|--|------------------|-------------|
| <b>Incident References</b> |  |                  |             |
| Premises Name/Location:    | AKAYA LOUNGE, [REDACTED] [REDACTED] [REDACTED] |                  |             |
| Incident Date:             | 11/01/25                                       | Incident Time:   | 1720        |
| Command & Control URN:     | 1319 11/01/25                                  | Crime Report(s): | 43250016625 |
| CCTV Seized?               | No - But requested                             |                  |             |
| Sources of Information:    | Immigration and police attendance              |                  |             |

**Nature of Incident – what happened?**

NHPT officers met immigration officers at a rendezvous point in [REDACTED] at 1700 hours 11/01/25 to discuss an imminent joint visit to the AKAYA LOUNGE, on [REDACTED] [REDACTED] [REDACTED]. This was after immigration had received information that immigrants were working at the premises illegally. It was believed that workers at the AKAYA LOUNGE were actually in the [REDACTED] on carers visas but were in fact working at the AKAYA LOUNGE.

A containment was put on the premises by plain clothes immigration officers and then immigration officers and uniformed neighbourhood officers entered via the main entrance off of the HIGH STREET. As soon as officers entered they were faced with several members of staff and immigration officers identified themselves. It was at this point a smartly dressed member of staff, whom gave the impression he was a manager or similar, walked with purpose towards the back of the restaurant. PC [REDACTED] and PC [REDACTED] both clocked this and immediately followed him. He entered the kitchen, closely followed by PC [REDACTED] and then PC [REDACTED]. He shouted RUN or similar and at least 3 kitchen staff very quickly took off their apron/waistcoat and ran out of the back door to the kitchen. A different member of staff tried to block [REDACTED] but officers managed to push past and chased the males out of the kitchen. PC [REDACTED] chased one male out of the rear fire exit which leads to the slip road behind the premises. He ran straight into the arms of the immigration officers and was detained.

The other 2 males were chased by PC [REDACTED] and they went up a set of stairs in the premises which lead out to a flat roof. They began to hop over roofs but 1 was detained and brought back inside where he was detained by immigration officers. The other male on the flat roof entered the flat above the AKAYA LOUNGE but officers could not gain access afterwards as the window was locked behind him and he could have made good his escape out of the front prior to officers getting off of the flat roof at the back.

Several staff members had their details taken and 4 were detained for questioning as they were in breach of visas. The manager was obstructive and failed to provide details. The detained persons refused to admit that they worked and were working at the premises. It is clear that the AKAYA LOUNGE is employing people illegally. It was clear that all staff were being intentionally obstructive.

There is CCTV in the property and this would have been evidential and of immediate use to the immigration officers, however, all members of staff played dumb and said they could not access the system. Officers spoke to the owner of the premises, who went by the name of [REDACTED] [REDACTED] over the phone, and he was also obstructive and said that he could not gain access to the CCTV. He said that he can access it remotely but needs to go via an external company. When asked to come to scene, considering the police and immigration were there, he refused, and said that he was in Birmingham.

There were at least 10 other very young members of staff, who's details were checked with immigration and deemed fit for work. They all said that it was their first day and were not particularly helpful.

On closer inspection when things had calmed down, the kitchen looked dirty and there was raw meat being stored out of the fridge. There were also tubs of food on the floor with no lids on which seemed gross.

**Premises Response – what part did staff play? How did they react/assist (include good/poor performance)?**

As detailed above, staff could not have been less helpful and more obstructive if they tried. The person whom appeared to be a duty manager walked with purpose to tell staff members to RUN.

Staff then stated they had no access to CCTV.

When informed of the seriousness of this incident the owner refused to come to scene. He also said he could not access the CCTV and it had to be accessed via an external company.

Owner has been given strong words of advice about deleting footage and was warned that he would be in an even bigger breach of his license should he delete it. Owner has been left with PC [REDACTED] email address to send the footage over. He said it might take a few days.

There were several members of young staff working there, all of whom clearly had the same script and instructions to say they know nobody and it was their first day. However, officers did not believe this as they were trying to make eye contact and communicate covertly with the detained persons.

**Police Response** - what action was taken? Please identify the main officers who dealt with the incident.

Police officers left immigration at scene dealing with the suspects. At least 4 were being detained and street bailed following interview. Point of contact for the lead immigration officer for this operation was [REDACTED] [REDACTED] shoulder number [REDACTED] Contact number 0\*\*\*\*\*099.

Intelligence will be submitted.  
NHPT for town centre informed.

**Persons Involved** - to add more rows click into the final cell of this table

| Name | Date of Birth | Role | Action Taken | Ref No.<br>(e.g. Custody, PND etc) |
|------|---------------|------|--------------|------------------------------------|
|      |               |      |              |                                    |
|      |               |      |              |                                    |
|      |               |      |              |                                    |
|      |               |      |              |                                    |

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)