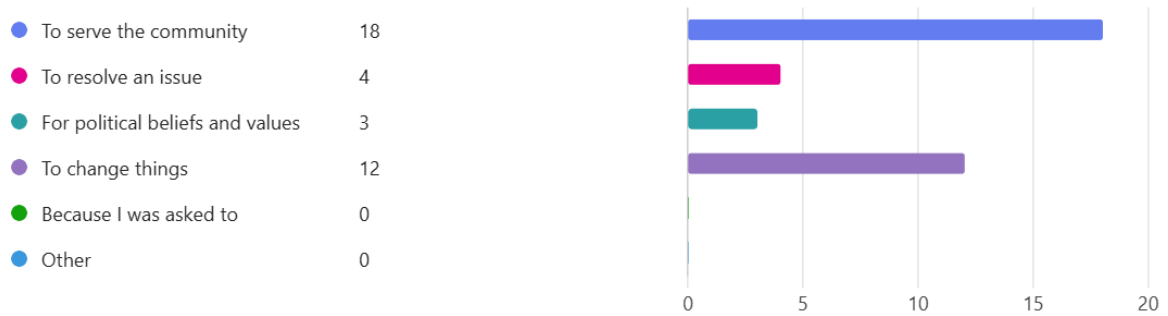


Member Survey Results 2025

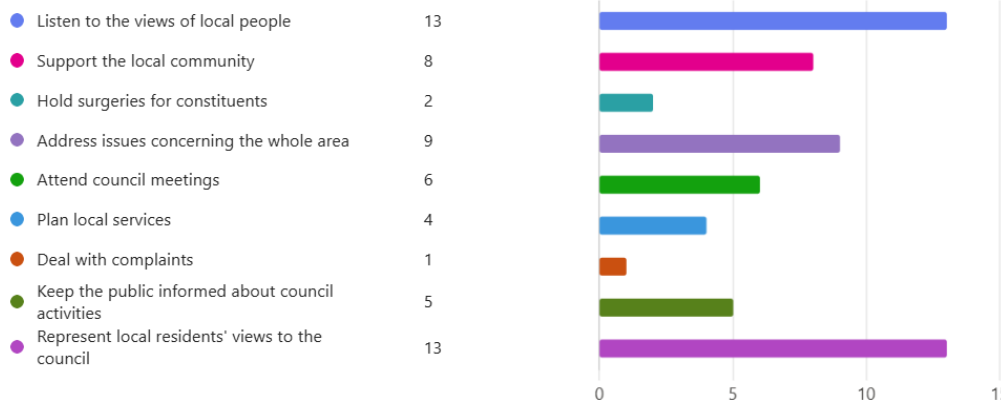
1. What were your main reasons for becoming a councillor?
(Options from LGA's councillor census)

[Mo](#)



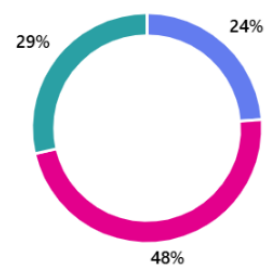
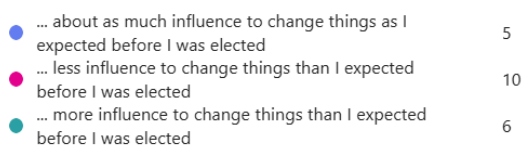
2. In your view, which are the most important things that councillors do?
(Options from LGA's councillor census)

[More details](#)



3. I feel that I have...

[More details](#)

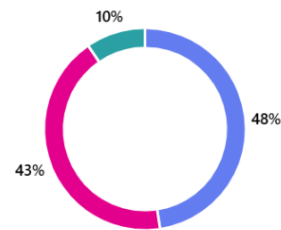


Member Survey Results 2025

4. How effective are you in your role as a councillor?

[More details](#)

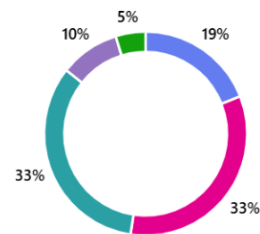
● Very effective	10
● Somewhat effective	9
● Somewhat ineffective	2
● Very ineffective	0
● Don't know / too soon to say	0



5. How effective are most Slough Borough Councillors in their roles as councillors?

[More details](#)

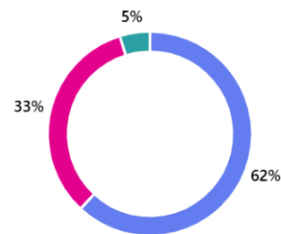
● Very effective	4
● Somewhat effective	7
● Somewhat ineffective	7
● Very ineffective	2
● Don't know / too soon to say	1



6. Would you recommend becoming a Slough Borough Councillor?

[More details](#)

● Yes	13
● No	7
● Don't know	1



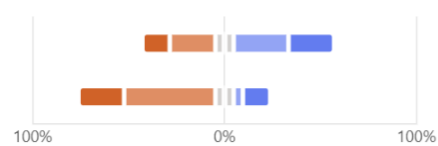
7. I am satisfied with the quality of the member support provided by...

[More details](#)

● Strongly Agree ● Agree ● Neither agree nor disagree ● Disagree ● Strongly disagree

...the council overall

...Democratic Services



Member Survey Results 2025

8. There is a healthy culture and good ways of working overall...

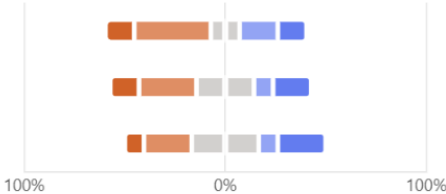
[More details](#)

● Strongly Agree ● Agree ● Neither agree nor disagree ● Disagree ● Strongly disagree

...amongst councillors

...amongst officers

...between members and officers



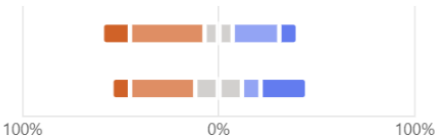
9. I have confidence in...

[More details](#)

● Strongly Agree ● Agree ● Neither agree nor disagree ● Disagree ● Strongly disagree

...SBC's councillors

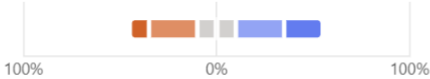
...SBC's senior officers



10. Senior officers understand councillors and how politics works in Slough

[More details](#)

● Strongly Agree ● Agree ● Neither agree nor disagree ● Disagree ● Strongly disagree



Member Survey Results 2025

11. This space is yours for any comments on this topic.

[More details](#)

13
Responses

Latest Responses

"Slough Council officers are doing there best in very tight situation"

...



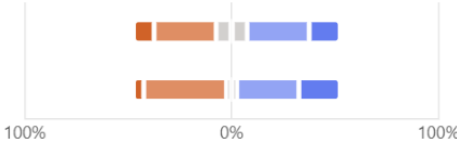
12. When I submit casework (via the portal) I am confident...

[More details](#)

Strongly Agree Agree Neither agree nor disagree Disagree Strongly disagree

...that it will be resolved

...that I will get a response within a reasonable timeframe



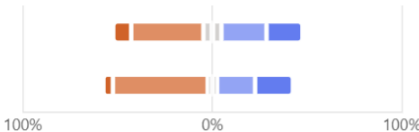
13. When I submit a service request (eg via the council's website) I am confident...

[More details](#)

Strongly Agree Agree Neither agree nor disagree Disagree Strongly disagree

...that it will be resolved

...that I will get a response within a reasonable timeframe



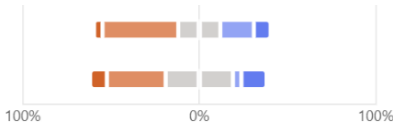
14. If I contact a senior officer with a question or an issue, I am confident...

[More details](#)

Strongly Agree Agree Neither agree nor disagree Disagree Strongly disagree

...that it will be resolved

...that I will get a response within a reasonable timeframe



Member Survey Results 2025

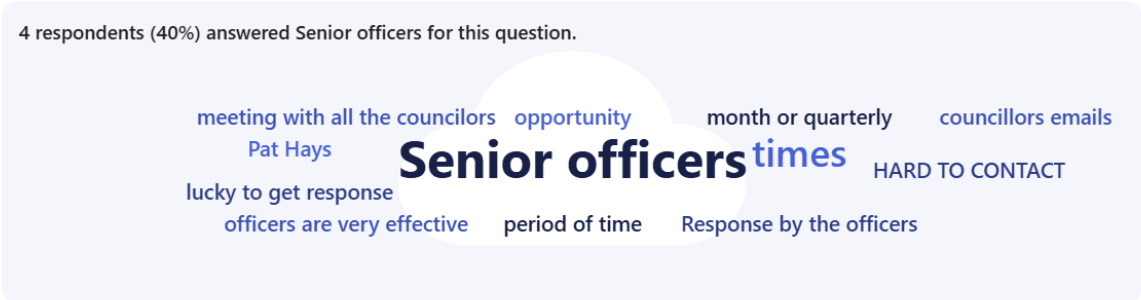
15. This space is yours for any comments on this topic.

[More details](#)

10
Responses

Latest Responses
"I fully support all my senior officers"
...

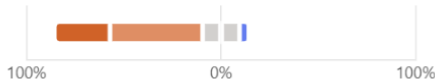
4 respondents (40%) answered Senior officers for this question.



16. The council provides me with IT equipment and infrastructure which enables me to carry out my role effectively

[More details](#)

● Strongly agree ● Agree ● Neither agree nor disagree ● Disagree ● Strongly disagree



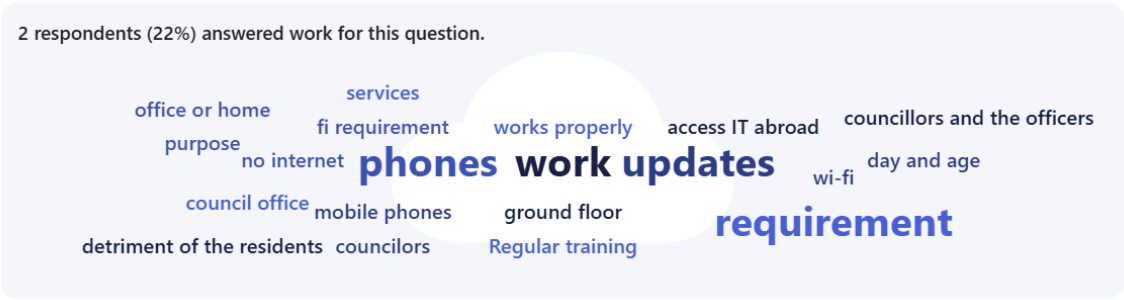
17. This space is yours for any comments on this topic.

[More details](#)

9
Responses

Latest Responses
"there is equipment provided but its useless if its comes with no internet in thi... "
"I am satisfied"
...

2 respondents (22%) answered work for this question.



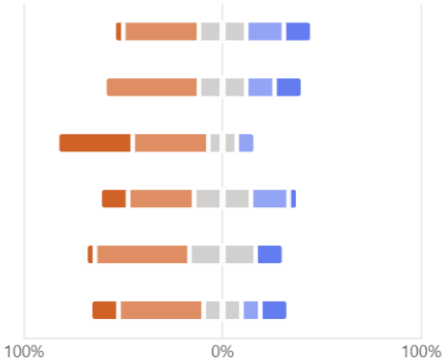
Member Survey Results 2025

18. When it comes to our Corporate Improvement Scrutiny Committee...

[More details](#)

● Strongly Agree ● Agree ● Neither agree nor disagree ● Disagree ● Strongly disagree

- The scrutiny arrangements are working well
- Scrutiny members have the skills they need to do the role well
- Scrutiny is an important mechanism for community engagement
- Scrutiny has a positive impact on outcomes for residents
- Scrutiny works in a cross cutting fashion and is not restricted to departmental silos
- Scrutiny committees are good at prioritising only the most important issues



19. This space is yours for any comments on this topic.

[More details](#)

9 Responses

Latest Responses

"scrutiny committee is a good way of discussing and debating and bringing the..."

"It is working well"

...

6 respondents (67%) answered scrutiny for this question.

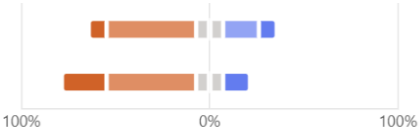


20.

[More details](#)

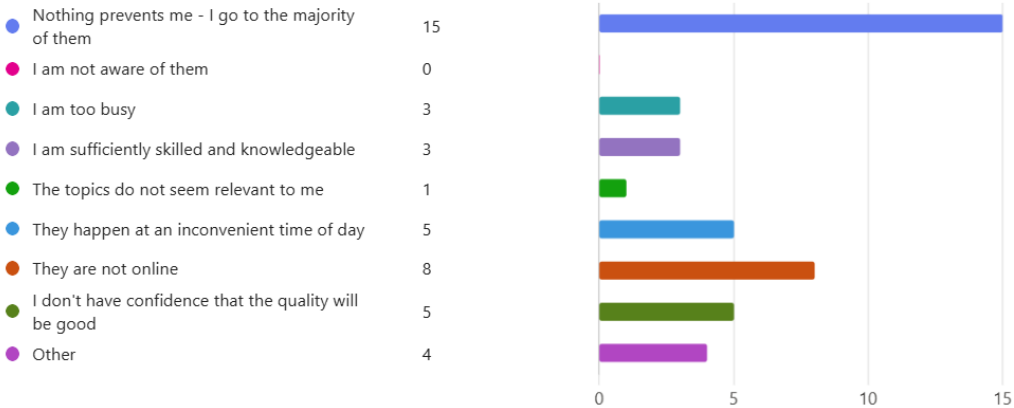
● Strongly Agree ● Agree ● Neither agree nor disagree ● Disagree ● Strongly disagree

- Councillors have the training and development opportunities they need
- If there was any additional training and development I needed, I would know how to access it



Member Survey Results 2025

21. What would you say are the main things which prevent you from attending more member development sessions? [More details](#)



22. What additional training or development opportunities do you think councillors most need? [More details](#)

10 Responses

Latest Responses

"leadership and decisions making and budget and finance. also officers need... "
"Regular training session will be useful"
...

9 respondents (90%) answered Training for this question.



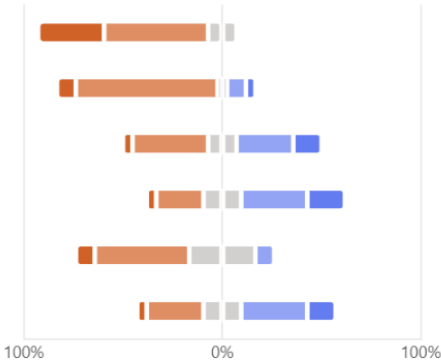
Member Survey Results 2025

23.

[More details](#)

● Strongly Agree ● Agree ● Neither agree nor disagree ● Disagree ● Strongly disagree

- I have a good understanding of the work of the cabinet
- I am able to have my say about issues affecting Slough, its residents and the council
- The public are able to have their say and influence decisions made by councillors
- The council communicates well with residents about the big decisions it makes
- Committee and Council reports provide sufficient information for me to make informed decisions
- Committee and Council reports are written in a way which helps councillors and the public to understand complex issues



24. This space is yours for any comments on this topic.

[More details](#)

9 Responses

Latest Responses

- "I feel that somewhere councillors should be given open choices and support..."
- "Most of Council officers are doing their best"
- "Reports can be complex and hard to understand, they need to be written in ..."

...

6 respondents (67%) answered reports for this question.

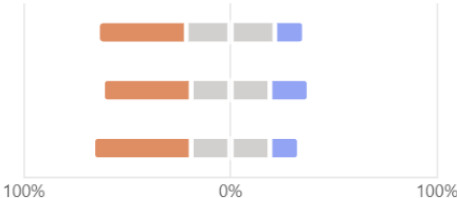


25. Are effective arrangements in place to deal with inappropriate behaviour...

[More details](#)

● Yes ● No ● Don't know

- ...by members of the public?
- ...by officers
- ...by councillors



Member Survey Results 2025

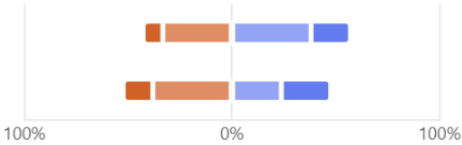
26. How often over the last twelve months have you...

[More details](#)

- Frequently
- Occasionally
- Rarely
- Never

...felt at risk personally when fulfilling your councillor role?

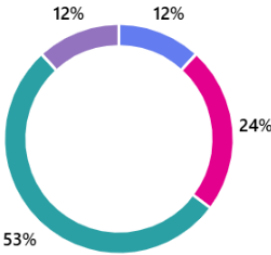
...experienced abuse or intimidation in your role as a councillor?



27. IF you have experienced abuse or intimidation, was it from...
(select any that apply)

[More details](#)

- SBC Officer 2
- SBC Councillor 4
- A member of the public 9
- Other 2



28. To what extent do you agree with the following statements?

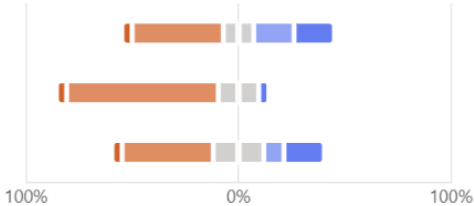
[More details](#)

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

I feel confident that if I raised a serious issue or concern (ie whistleblowing) my concerns will be investigated and responded...

I understand the Standards regime (complaints against councillors) and how to raise a complaint about a councillor

I feel confident that if I lodge a complaint against a councillor it will be dealt with effectively (within the limits of the national...



Member Survey Results 2025

29. This space is yours for any comments on this topic.

[More details](#)

7
Responses

Latest Responses
"All in order"
...

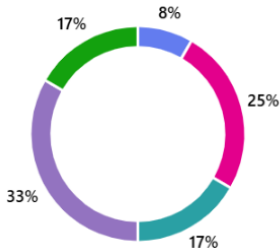
2 respondents (29%) answered complaint for this question.



30. What position(s) do you hold at SBC?

[More details](#)

- Cabinet/executive member 3
- Chair/vice chair of any formal committee 9
- Scrutiny member 6
- Committee member (excluding cabinet and scrutiny) 12
- SBC rep on other body (eg company Board member) 6

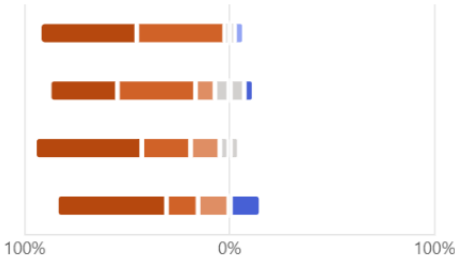


31. Roughly how many hours do you spend on the following council business in an average week?

[More details](#)

- 0-5 hrs
- 6-10 hrs
- 11-15 hrs
- 16-20 hrs
- 21-25 hrs
- 26-30 hrs
- 31+ hrs

- Attendance at council meetings
- Engaging with constituents
- Working with community groups
- Other



Member Survey Results 2025

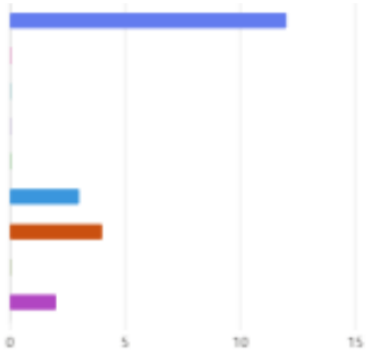


Member Survey Results 2025

33. What are your current circumstances? (select one)

[More details](#)

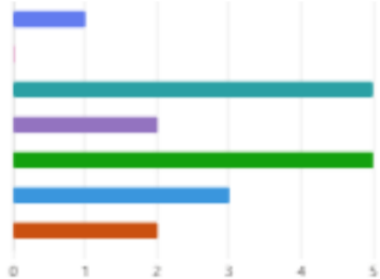
● In full-time paid employment	12
● In part-time paid employment	0
● Not in paid work - in full-time education	0
● Not in paid work - looking after home/family	0
● Not in paid work - other reason	0
● Retired	3
● Self-employed or freelance	4
● Unemployed	0
● Other	2



34. If you are in paid employment, what is your current occupation?

[More details](#)

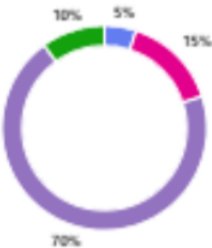
● Administrative, clerical, secretarial or sales	1
● Lecturer, teacher or researcher	0
● Managerial or executive	5
● Manual or craft	2
● Professional or technical	5
● N/A (not in paid employment)	3
● Other	2



35. Do you hold additional democratic/voluntary/unpaid positions?

[More details](#)

● Parish councillor	1
● School governor	3
● Magistrate	0
● No such positions	14
● Other	2

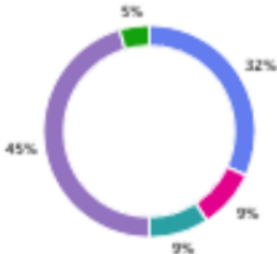


Member Survey Results 2025

36. Do you have any caring responsibilities (as a primary carer)? (select any which apply) (optional)

[More details](#)

- Child(ren) 7
- Partner 2
- Relative 2
- None 10
- Other 1



37. This space is yours for any comments on this topic.

[More details](#)

4 Responses

Latest Responses

"look after elderly parents and daughter responsible for their medical appointment... "
 "Current Mayor"
 ...

38. If you would like to make any further comments you may do so here:

[More details](#)

9 Responses

Latest Responses

"SBC officers should co-operate and support their councillors as they are responsibl..."
 "Further improvements"
 ...

3 respondents (33%) answered officers for this question.

