

SLOUGH BOROUGH COUNCIL

REPORT TO: Cabinet

DATE: 20th June 2022

SUBJECT: Bus Enhanced Partnership

CHIEF OFFICER: **Richard West (ED Place)**

CONTACT OFFICER: Savio DeCruz (AD Place Operations)

WARD(S): All

PORTFOLIO: Transport & The Local Environment

KEY DECISION: YES

EXEMPT: NO

DECISION SUBJECT TO CALL IN: YES

APPENDICES:

- A. Slough Enhanced Partnership Plan and Scheme
- B. Equality Impact Assessment
- C. Stakeholder Consultation summary

1 Summary and Recommendations

This report sets out the general principles and core elements of the Enhanced Partnership Plan and Scheme ("EPPS"), including a summary of the main elements within the plan and the related governance framework. The proposal is to submit the EPPS to the Department for Transport and to formally establish the Enhanced Partnership (EP) with the bus operators.

Recommendations:

Cabinet is recommended to:

1. Consider the EPPS, noting in particular the proposed plan and governance arrangements.
2. Delegate authority to the Executive Director - Place and Communities, in consultation with the Lead Member for Sustainable Transport and the Environment, to:
 - (a) approve the final version of the EPPS in a form to be submitted to the DfT,
 - (b) approve the formal commencement of the EP with the bus operators.

Reason:

This EP proposal follows the Council's notice of its intent to create an Enhanced Partnership in June 2021, and the publication of the Bus Service Improvement Plan (BSIP), previously approved by Cabinet in October 2021. The EPPS is an essential next step in the Council's response to the National Bus Strategy.

The EPPS sets out a proposal to:

(a) formally commence the Enhanced Partnership (also generally referred to as *the EP or the Partnership*) with bus operators of registered local services in Slough

and

(b) instigate the proposed governance structure and associated rules, which have been developed with input and agreement from the bus operators.

The overall requirement is to establish and commit to the delivery of a joint plan to improve reliability and quality of services, increase bus passenger levels and improve bus passenger satisfaction.

This document, entitled Slough Enhanced Partnership, is provided as **Appendix A** to this report.

The EPPS will be submitted to the DfT for review. Commencement of the EP is expected to follow soon after, with a target date of July 1st 2022.

Commissioners Review

Commissioners have reviewed this report.

2 Report

- 2.1 The EPPS appended to this report is the final version that is intended to be submitted to the DfT. No objections or otherwise significant comments were made either within the 28 day objection period or at stakeholder consultation stage. Comments by Cabinet and Scrutiny will be carefully considered and addressed as appropriate. However, if these result in changes to the EPPS, it will be necessary to repeat the bus operator objection and stakeholder consultation periods. Should the Council receive admissible objections to these, it will be necessary to further revise and re-consult, putting SBC's ability to create an EP "as soon as reasonably practical" as required by DfT in doubt. Depending on scope of any changes required, it may be necessary to go through a second operator objection period (and potentially consultation) of any amended version of the EPPS. The DfT will be consulted further in order to clarify the required procedures relating to this scenario.
- 2.2 As indicated in the Reasons Section above, the guidelines and timescales for making an EP issued by the DfT have been revised a number of times throughout this process. Based on the revised DfT guidance, a combined EP Plan and Scheme document has been produced which contains two main sections (Section 1 is the introduction. Section 2 and Section 3 are described below).

Both Sections 2 and 3 also refer to detailed appendices as follows:

**Appendix A) Facilities (infrastructure),
Appendix B) Measures (technical or procedural innovations) and
Appendix C) Requirements (legal obligations)**

All of these areas are split in turn and as follows:

- i) Existing
- ii) Already approved and
- iii) Still to be considered by the Partnership.

Appendix D specifically focuses on the Terms of Reference for the Governance element of the Partnership.

This structure is designed to enable facilities, measures and requirements to be amended as agreed by the EP Board, but changes to governance require the full change process. This is in line with the legislation and with DfT guidance.

Section 2: The EP Plan (EPP, reflecting the main policy elements – objectives, targets, principles, and the summary or proposed measures – as in the BSIP)

This section provides a summarised table of all proposed measures, as well as a summary of Partnership objectives. These are in line with the original proposals and objectives set out in the BSIP. In that context, they are designed to have positive impacts on the four key targets summarised as follows:

- Improved bus journey times
- Improved bus journey time reliability
- Increased bus patronage
- Increased passenger satisfaction

The content in this section is supported by the original summarised outline funding template which was provided as Appendix B to the BSIP which was presented to Cabinet in October 2021. The prioritisation for each summarised package of measures is still to be determined (again, subject to expected DfT guidance). The original, total estimated cost for all measures is approximately £54m. This has not changed.

The EPPS does not currently contain any highly detailed scheme/project proposals for the measures carried forward from the BSIP. In addition, still in line with the principles of the BSIP, all proposals within the EPPS will continue to be subject to feasibility, availability of funding, and consultation responses, including further Cabinet reporting where appropriate.

The DfT announced on 4th April 2022 the first round of funding awards for BSIP purposes. Slough was not included in this list. However, the DfT advised that further BSIP funding awards may be made in the future. The DfT has also advised that it will welcome SBC bids to other funds / sources, e.g. Levelling Up, to contribute to the implementation of the EP. Once obtained, SBC officers will negotiate agreements with bus operators that are conditional on the level of funding that can be secured

Section 3: The EP Scheme (EPS, focusing mainly on the Partnership governance)

EP Governance is the part of the EP Plan and Scheme document that has not previously been set out in detail in the BSIP. The governance structure and procedures have now been discussed extensively and agreed in principle with the Bus Operators, also being based on DfT guidance / recommendations.

The main points relating to the governance structure and duties are set out in the EP as follows:

EP Forum

- To consist of representatives from SBC, bus operators, rail companies, and potentially bus user groups.
- Main duties: groundwork, proposals and recommendations, including proposed prioritisation, consideration of monitoring results.
- Proposals and recommendations will be developed in the forum and referred to the EP Executive Board for formal consideration and voting.

EP Executive Board

- Membership: 3 Local Transport Authority (LTA) reps (Lead Member or Executive Director, Transport officer, Highways officer) and 4 Bus Operator reps (First Bus Group and Reading Buses as major operators, TfL (who have specific statutory duties) and a fourth to collectively represent the smaller operators).
- Main duties: Considering and voting on proposals. Assignment of working groups to investigate feasibility where required.
- When voting, proposals will be approved where there are no votes against them. Items will remain on the agenda until resolved. Hence there is no need for a casting vote or any form of arbitration.
- The Chair is proposed to be the SBC Lead member with responsibility for Sustainable Transport and the Environment, or the Executive Director for Place.
- All proposals are ultimately subject to availability of funding, feasibility assessments and consultation responses.

Implications for ward member input

There is no provision for ward member representation in the EP Forum or Executive Board. The expectation is that any requests or case-work from ward members would be provided as usual to the Transport team. The information would be reviewed and any proposal arising from this would be considered for inclusion on the agenda for an EP Forum meeting in the first instance.

Timelines for submission

Following recent changes to DfT guidance, the requirement is now to submit the EPPS to the DfT, and to formally 'make' the EP. The DfT is not planning to formally approve EPs, and the decision to make the Slough EP is the responsibility of SBC as the Local Transport Authority. The DfT has asked that EPs are in place as soon as reasonably possible so that authorities can benefit from other discretionary funds in the future. The planned start date for the EP is 1st July 2022.

2.3 Policy implications

The EP and BSIP have been designed to align with all Council Transport and wider policies. They will support all projected outcomes of the Five Year Plan, 2020-2025, specifically:

Outcome 2: *Our people will be healthier and manage their own care needs*

The schemes that will be delivered through the EPP will be designed to reduce congestion and improve safety at key locations, also to improve air quality, and will therefore lead to better public health across the borough.

Outcome 3: *Slough will be an attractive place where people choose to live, work and stay.*

Enhanced provision of public transport will improve social inclusion by making Slough more accessible and increasing mobility across the borough. This will provide better access to commercial / retail centres as well as access to jobs and education. Increased patronage of public transport will also contribute to the reduction in CO² and improved air quality.

Outcome 4: *Our residents will live in good quality homes*

The EP and BSIP will focus on services and infrastructure which will provide high quality transportation links for both existing and new areas of housing development.

Outcome 5: *Slough will attract, retain and grow businesses and investment to provide opportunities for our residents*

Better connectivity through improved services and links will contribute to economic growth. Greater priority for public transport and increased modal shift will reduce congestion and make journey times more reliable on the road network.

The priorities to be addressed in the ongoing development of the EP will also be in line with the overarching Council policies, notably the Carbon Strategy. The Council has committed to challenging targets, with a net zero carbon target by 2040 for the borough, and a stretch target of 2030 for the Council's own organisation operations. Increased public transport will make a significant contribution to meeting these targets.

In Transport terms, specifically, and the links with Planning, the Council's Transport policy is focused on providing a sustainable, integrated travel solution at local level. At the heart of this is the need for modal shift, with public transport and mass movement of people playing an essential role here. Multi-modal and linked journeys involving public transport and active travel especially are also crucial. The EP and BSIP will also support the following specific related policies:

- The Strategic Transport Infrastructure Plan (STIP)
- The Network Management Plan
- The Local Transport Plan
- The Low Emission Strategy
- The Slough Local Plan and Spatial Strategy.

Full details relating to these policies are set out in the Significant Decision for the BSIP.

2.4. Options considered

The DfT initially presented LTAs with a choice of models to implement the requirements of the National Bus Strategy, and hence a framework to base the BSIP on. Three options were available:

Enhanced Partnership

An Enhanced Partnership. This entails close working, cooperation and commitment to a formal, shared and legally enforceable plan for the delivery of bus services in and across the local authority area. This plan is the Bus Service Improvement Plan.

This is the option that the Council has selected, and has to date received funding from the DfT to the value of £150,000 to develop this approach.

The first meeting with the bus operators as part of the EP preparations took place on 25th June 2021. This led to the development of the BSIP, and in turn, preparation of the EP with the operators. The EP presented with this report has been agreed in principle by the operators, with the shared expectation that the partnership will formally commence on ratification by the DfT.

Franchising

A franchising arrangement would involve the LTA being in overall control of bus services provided in the borough, including the determination and award of franchises to be awarded to specific companies for specific routes / services, subject to successful bidding processes. This option was not feasible. As per the DfT guidance, as a non-mayoral authority, SBC would have required Secretary of State approval for this option, and this would only have been considered if we had previously fully explored the Enhanced Partnership option. In practice, it would not have been possible for Slough to have a franchising system in place by April 2022, and in this circumstance the DfT would have required Slough to have in place an Enhanced Partnership by April 2022 even if it were to consider franchising in the medium to long term.

Neither of the above / Do Nothing

It is unclear how Slough could fulfil its duties regarding the delivery of public transport while complying with all related policies and commitments in this scenario. There would also have been greater uncertainty about possible funding sources for public transport projects. This option was rejected.

2.5. Background

The National Bus Strategy (NBS) has been developed by Government in the context of the need to bring about a post-COVID-19 recovery across the country, and to ensure the recovery is not car-led. This follows on from the publication of the DfT's *Better Deal for Bus Users* guidance, with a commitment to help local authorities improve current services and restore lost services where they are needed most.

During the COVID-19 restrictions, demand for public transport was substantially reduced and emergency government funding was applied to maintain bus services. All formal restrictions were lifted in July 2021. In transport terms, the essential policy is for public transport to be an integral part of the overall recovery. For buses, the Government has put forward the aim to ensure that services post-COVID will be an improvement on the situation before the restrictions came first came into place.

However, even before the COVID-19 restrictions came into place, policies were in place at Slough to promote increased uptake of public transport and specifically travel by bus. Hence the National Bus Strategy strengthens existing plans and aspirations in Slough.

The first stage of the Council's response to the NBS, the BSIP, was published on the 29th October 2021, having previously been reviewed by the SBC Scrutiny Committee in September 2021 and approved by Cabinet on 18th October 2021. The BSIP and EP were also the subject of a significant decision in July 2021.

Although the EPPS document is now the main focus of attention, the published BSIP is still an important document which underpins the development of the EP. Following on, the Enhanced Partnership Plan and Scheme was developed and again fully reviewed.

The Lead Member for Transport and the Environment was previously briefed on all aspects of the EP, with particular reference to the governance element. Prior to the most recent cabinet reorganisation, the Lead Member accepted an invitation to chair the EP Executive Board. This offer has now been proposed to the new Portfolio Holder for Transport, Planning and Place. The responsibilities in this role are listed in detail in section 2 of this report (above).

Following the BSIP submission, reviewed by Cabinet in October, the EPPS has subsequently been developed in partnership with the bus operators. The document has been shared at all stages, with revisions made in line with comments and requests where considered appropriate. Care was taken to minimise the risk of admissible objections from the operators. This had particular relevance to TfL who have additional statutory duties.

Operator Objection period

As required by the DfT, the final draft of the EPPS was formally reviewed by the bus operators over a 28-day Operator Objection period. This ran from January 10th January to February 7th 2022. No objections were received from any of the operators. The overall response from the operators continues to be positive and cooperative.

Stakeholder Consultation

At all stages of the development of the BSIP and the EP, the Council's Transport officers have engaged in extensive discussions with all bus operators who run registered, local bus services in Slough.

SBC Transport officers have also consulted neighbouring local authorities, mainly Buckinghamshire County Council and the Royal Borough of Windsor and Maidenhead as well as Heathrow Airport Limited. There is a shared commitment here to ongoing engagement, and to ensuring a consistent approach to routes and services that cross boundaries or where there are other shared opportunities and obligations.

Objections received

Following the Operator Objection period a wider stakeholder consultation took place. This ran for two weeks from February 15th to February 28th 2022. The stakeholders included The Traffic Commissioner for the West of England, The Competition and Markets Authority (CMA), Transport Focus, Thames Valley Police, neighbouring local authorities, bus

passenger groups, the bus operators and a number of other parties. The full list of consultees and a summary of their responses is shown in **Appendix C**.

There were no outright objections to the EPPS in the consultation responses, and no changes are required to either the plan or scheme. However, a number of questions and comments were received, and these are being addressed or will be referred to again as the partnership develops. The main points raised were as follows:

The CMA has asked for more information on the references in the EPPS to competition. The EPPS is required to consider whether its implementation is likely to have a 'significantly adverse' effect on competition. This is potentially the case, since the proposals relating to multi-ticketing and other fare related measures are by nature intended to limit the ability of operators to seek commercial advantage through ticketing.

The EPPS explains that the potential anti-competitive element is justified on the grounds of securing overall improvements to bus services to the benefit of bus passengers. This is considered to be proportionate. The CMA has asked for more information on the competition test applied by the Council. The Transport team will be providing a full explanation to the CMA and will address any further points that they may raise.

The response from **Transport Focus** was extensive and included support for the objectives and key proposals in the EPPS. This includes the key targets to improved journey frequency, reliability, patronage and passenger experience, and specifically the proposals relating to fare changes.

The response also included criticism of some elements. Transport Focus consider the proposed consultation process weak, and that the interaction with bus user groups is not extensive enough. Transport Focus have requested changes to the proposed change mechanism for the EP, which would require more extensive consultation and a more onerous process prior to amending the plan or scheme.

In response, the Council considers that the consultation proposals in place are satisfactory. These include our commitment to an annual survey (to gauge ongoing public opinion). The EP includes a robust change control process in line with DfT guidance. However, the Council welcomes the offer of support from Transport Focus to monitor performance and to assistance with the ongoing development of the plan, scheme where helpful, and appropriate.

Thames Valley Police (TVP)

The response from TVP was fairly brief, and mainly included a request for exemption in traffic regulation orders (TROS) relating to bus lanes. This request does not relate directly to the EP plan or scheme at this stage, but will be referred to again when it comes to proposing and consulting on any new specific bus priority schemes. It is general practice, however, to grant such exemptions to the emergency services, and they already have TRO exemptions, including for the A4 bus lane scheme.

Other responses

Most of the other consultees did not respond. Generally, where comments were received, these were positive. There is a common theme relating to the need for, and the benefit of, improved information provision, and more specifically, cross boundary coordination with all relevant stakeholders.

Going forward / next steps

It should be noted that there is currently no DfT-endorsed opportunity to revise the document with any significant changes. Any such changes would require a subsequent iteration of the Operator Objection period and a further round of stakeholder consultation. All questions and comments raised by Cabinet will be responded to fully.

A report for the EP will be presented for review by the Place Scrutiny Panel.

The EP is now being presented to Cabinet for consideration and approval.

Once approved by Cabinet, the EPPS will be submitted to the DfT.

Following on, the EPPS will be a 'live' document which will be reviewed at regular intervals and referred to as the core document informing the partnership and all future developments. The proposal is for this to be reviewed annually. In the meantime, the EP board will be authorised to make changes to the appendices to the EP as and when considered appropriate.

3. Implications of the Recommendation

3.1 Financial implications

3.1.1. From 2022, Local Authorities with BSIPs / EPPs in place will be invited to submit bids for EP / BSIP related schemes, for funding contributions from the overall funding pool. SBC was not awarded funding in the initial DfT announcement in April 2022, however the establishment of an EP will enable SBC to apply for any further funding from National Bus Strategy and from other government sources to improve bus services.

3.1.2. An underlying principle applicable to all schemes and improvements proposed in the EPPS (and previously the BSIP) is that they are subject to availability of funding and that they are feasible in all relevant ways. Currently there is no funding available from the Council. Furthermore, the Council is currently seeking ways to reduce expenditure in any way legally and practically possible, including, for example, supported bus services.

3.1.3. Bus operators will be expected to be equally committed to the EP (they will be joint owners of and legally bound to all decisions made by the EP board).

3.1.4. Regarding services to Heathrow Airport, there is a possibility that funding opportunities may arise in the future, potentially to be provided by Heathrow Airport Limited, for improved services across the relevant authority areas.

3.1.5. Consistent with the terms of the BSIP, the EPPS does not include any immediate financial commitments. However, given the requirements of the Government and the DfT, it is necessary to have an Enhanced Partnership with the bus operators in order to support the improvement of services and infrastructure at local level.

3.1.6. Overall, subject to the successful establishment of the partnership, and ongoing effective provision of bus services and relations with the bus operators, no negative financial impacts are anticipated.

However, should the Council not have a satisfactory EP in place, the DfT has stated an intention to cease the Bus Service Operators' Grant (BSOG) payments to local authorities and bus operators not participating in an EP. BSOG helps operators to keep fares down and to run services that might otherwise be unprofitable. Loss of BSOG income would therefore be likely to lead to service cancellations.

The absence of an EP would also prevent the ability to bid for DfT funding for schemes in the lifetime of the National Bus Strategy, placing both the Council and bus operators at a disadvantage compared to other authorities where partnerships or franchises are in place.

3.1.7. A grant of £100K already has been received by SBC from the DfT from the Bus Capacity Grant. This was in response to the Council's provisional indication that it has committed to an Enhanced Partnership arrangement and BSIP submission. A subsequent £50k has been received to further assist in the development of the BSIP. The funding covers the following:

- Preparation of the formal statement committing to an Enhanced Partnership
- Development of the BSIP, including preparatory work with the bus operators
- Development of the subsequent specific scheme bids in the Enhanced Partnership Plan (EPP).

Expenditure on the preparation of the EP and BSIP has been approved by the SBC Expenditure Control Panel.

3.1.8. Slough did not receive any BSIP funding in the DfT's announcement in April 2022. Hence, there is no budget available to cover the infrastructure proposals included in the BSIP. However, any BSIP proposals not requiring funding from SBC will still be considered by the EP for possible implementation.

3.1.9 The Council's support on the non-investment requirements of the plan is able to be provided on a BAU basis through the work of the Transport Planning team and colleagues as necessary. There are no implications for the budget in this regard.

3.2 Legal implications

3.2.1. The Council as a LTA has statutory functions under the Local Transport Act 2008 and has a statutory duty to comply with the Transport Act 2000, as amended by the Bus Services Act 2017. This 2017 Act introduces an Enhanced Partnership, which is an *'agreement between a local transport authority (LTA) and local bus operators to improve local bus services'*

3.2.2 The Council is also under a statutory duty to comply with the National Bus Strategy. Statutory guidance was issued by the DfT in May 2021: National Bus Strategy: Bus Service Improvements Plans which set out the timeline for compliance with various stages.

3.2.3 Step 1 is for the Council to decide which statutory path to follow – pursue an Enhanced Partnership or develop a bus franchising assessment. As stated in the Strategy, by the end of June 2021, to be eligible for new funding and continued access to COVID-19 Bus Services Support Grant (CBSSG) every LTA must have published a statutory notice that they intend to prepare an EP (as required by S.138F(1)(a) of the Transport Act 2000).

As stated in section 2.3, the Council has chosen to develop an Enhanced Partnership. Formal notice of this decision was given in May 2021.

3.2.4 Step 2 LTA's should develop and publish a BSIP by 31 October 2021. Each plan will need to be updated annually and reflected in the authority's Local Transport Plan and in other relevant local plans.

The BSIP was submitted to the DfT on 29th October 2021 and has been reviewed by the DfT. The Transport team will manage the annual review and the alignment of the BSIP with all Council related Transport policies.

3.2.5 Step 3 From July 2022, the BSIP should be delivered using one of the two statutory options under Step 1 above. Subsequently, the Council must have an Enhanced Partnership in place. The proposal now is to formally commence the Enhanced Partnership from July 2022.

3.2.6 Although the EP is a joint commitment, with all parties accountable for the successful operation of the partnership and the delivery of the plan, the Council has ultimate responsibility for submitting the EPPS to the DfT in the first instance, and thereafter to chairing the partnership.

3.2.8 The EP (following on from the BSIP) will facilitate the Council's statutory duty to identify the bus services appropriate to meet the needs of their areas, and to secure provision of those services that cannot be provided on a commercial basis. However, the EP will inevitably provide new challenges as well as opportunities relating to the best way to fulfil this duty.

3.2.9 The commitments proposed in the EP will have implications for both the Council as Local Transport Authority and the Bus Operators, who will be the joint owners of the EPPS. However, again in line with the BSIP, all schemes included in the EP plan and scheme are proposals at this stage, and are subject to feasibility, funding availability and consultation.

3.2.10 Under Part 3.5, Table 3, point 2 of the Council's Constitution, approving "... policies and plans for implementation by lead members and officers" is an Executive function and it is considered on that basis that the EPPS requires Cabinet approval.

3.2.11 Part 3.6 of the Constitution sets out the Scheme of Delegation to Officers and under Section 2 - Executive Directors' general delegated powers include: taking and implementing any decision required for operational effectiveness, taking any action necessary to ensure the effective development and implementation of the Council's key strategies and services relating to directorates and attending and representing the Council on partnership boards. Under section 4, specific delegation is given to the Executive Director, Place for functions relating to Transport Planning.

3.3 Risk management implications

3.3.1. A risk assessment has not been conducted specifically to accompany the preparation and submission of the EPPS and the BSIP to the DfT. However, when it comes to progressing proposed schemes, the risk assessments, notably including financial risks, will be considered and prepared as appropriate.

3.3.2. In broad terms, there is no financial risk associated with the preparation and submission of the BSIP and the Enhanced Partnership. Conversely, there would be a

significant risk should the Council decide not to continue to proceed with its EP and BSIP commitments already made. This relates to the comments in the Finance section above.

3.3.3. Similarly, there are no policy related risks associated with the preparation and submission of the EPPS and BSIP. Given the options made available by Government to LTAs, the EP and BSIP route is considered the best way to deliver on policy commitments already made by the Council.

3.4 Environmental implications

3.4.1 The overall impacts of the EP and BSIP are expected to be highly positive in terms of contributing to the environmental implications. These are referred to in the policy related comments in section 2.

The promotion of Public Transport is one of the major elements of sustainable travel. This involves the mass movement of people across the network, reducing the need for journeys made by cars or other limited capacity vehicles. This in turn leads to reduced congestion and hence better air quality as well as reduced carbon emissions and particulates across the borough¹. Highway related schemes (e.g. bus priority and junction improvements) will also reduce congestion and therefore lead to reduced emissions.

3.4.2. Still greater contributions will be made to the Carbon Strategy by the potential for zero emission buses to be delivered through BSIP schemes. The DfT has recently made initial funding awards to develop ZEBRA schemes (Zero Emission Bus Regional Areas). Whilst a ZEBRA scheme is not currently included in the BSIP, this may well be included as the partnership develops. Initial consultation with the major bus operators in Slough has already taken place on this subject. Two of the major operators in Slough have stated a willingness to further discuss possible schemes for Slough within the next two years.

3.5 Equality implications

3.5.1 The Equality Act 2010 outlines the provisions of the Public Sector Equalities Duty and under s.149 it requires Public Bodies as decision makers to have 'due regard' to achieving a number of equality goals, which includes the need to:

- a. Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Equality Act 2010.
- b. Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it.
- c. Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

3.5.2 Relevant protected characteristics are: age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation.

3.5.3 The broad purpose of this duty is to integrate considerations of equality into day to day business and keep them under review in decision making, the design policies and the delivery of services.

¹ <https://www.itdp.org/2020/03/04/transit-solutions-for-the-air-quality-crisis/>

3.5.4 In order to assist in meeting its duty the Council has carried out an initial Equalities Impact Assessment (EIA) for the EP and the BSIP and this is provided as **Appendix B** to this report. This is an over-arching assessment at this stage of the overall response to the National Bus Strategy. Subsequently, when it comes to developing plans for specific schemes within the Enhanced Partnership Plan (EPP), individual EIAs will additionally be provided for all schemes of a scale and scope considered appropriate to warrant this level of assessment.

The overall expectations are as follows:

- a) The impacts of the EP and BSIP will be positive for all groups in society, with wide-ranging opportunities and improvements across the borough, and
- b) There will be no negative impacts from the EP and BSIP on any protected group

Examples of the benefits that will be of particular benefit to identified groups include the following:

- c) More frequent services will be especially helpful to the elderly. This will lead to increased perceptions of safety and greater comfort / minimised physical pain related to traditionally longer waiting times. A more reliable network of services will also improve connectivity and social inclusion, as well as access to a range of destinations.
- d) Similar benefits will also be expected for people with disabilities, through a greater understanding of the issues, which will be shared by the operators and the Council. Where not already included, the proposed table of measures and schemes will be reviewed and strengthened to better address the needs of people with disabilities.
- e) More frequent and more reliable services will also improve safety (perceived and actual) especially for mothers of young children. Benefits will also be associated with better access to healthcare related destinations. Lower fare costs may well be of particular benefit here too.
- f) Improved bus services are expected to provide a more attractive, more efficient travel option for specific cultural groups, where there is typically a strong 'car culture' and a reluctance to travel on public transport.
- g) More reliable bus services, reduced waiting times, and a better bus network are all likely to provide a safer and more attractive travel option to those seeking to travel to places of worship across the borough.

3.6 Procurement implications

3.6.1 There is no immediate need for Procurement knowledge or expertise, or any actions related to this discipline in the finalisation of the Enhanced Partnership. However, again, when it comes to advancing the plans for specific major schemes, or contractual opportunities relating to services and facilities, all appropriate steps will be taken to ensure that procurement legislation will be adhered to, and all Council standing orders complied with.

3.7 Workforce implications

3.7.1 There is a clear need for the Council to have at its disposal the relevant knowledge, experience, and skills within its workforce. As part of the overall Public Transport related responsibilities of the Council, the EPPS and BSIP will be managed by the Place directorate, Strategy and Infrastructure division. The EP and BSIP are considered to be one of the

Transport service's top priorities. Additional staff may be required to cover the full range of BSIP and Enhanced Partnership responsibilities as the plan is delivered. Regular reviews will be required on an ongoing basis to ensure that all aspects continue to be covered. This will include continuous monitoring of journey times, punctuality, patronage and passenger satisfaction.

Furthermore, the success of the plan will also depend on appropriate levels of staffing resources in related service areas, including procurement, legal and financial disciplines, particularly when it comes to progressing scheme development and contractual matters within the Enhanced Partnership.

3.8 Property implications

3.8.1 Reference is made throughout the EPPS and BSIP to bus related infrastructure including the bus station and transport interchanges, as well as bus stop and signage. However, there is currently no reference to the management of the Slough bus station in the town centre. This may be subject to proposals and arrangements as the EP / BSIP plan is taken forward. As in all partnership matters, this will involve consultation and close working with the bus operators who use or have the option to use the station.

4. Background Papers

- Cabinet report for the Bus Service Improvement Plan (BSIP), October 2021
- SBC Bus Service Improvement Plan (BSIP)
- Significant Decision: Place – Strategy and Infrastructure: Response to the National Bus Strategy. Dated 12th July 2021.
- DfT: Bus Back Better: National Bus Strategy
(<https://www.gov.uk/government/publications/bus-back-better>)