

Corporate Operations

	Contract Title	Description, including deliverables and outcomes	Status update	Current or new contract	If current contract, state end date	Estimated value of new contract	Capital or revenue	Intended procurement start date	Expected contract term	Planned return date for cabinet authority	Intended start date of contract
1	Printing and photocopying (Goods and services)	<p>Contract to provide the council with a fleet of multi-functional printing and photocopying devices, including a large format printer, and large capacity print room devices</p> <p>The specification will take into account the reduction of printing as a result of the increase in agile working.</p>		Current	<p>September 2021</p> <p>This has lapsed as the service is reviewing requirements as the workforce returns to the workplace and the council considers the long term use of its assets</p>	<p>£300,00</p> <p>(£60,000 per year over 5 years)</p>	Revenue	asap	5 years	N/A	Q2 2022
2	Corporate Telephony/Contact Centre Telephony (Goods and services)	<p><u>Description:</u> Provision and implementation of a cloud-based telephony platform for the council's contact centre and corporate telephony needs</p> <p><u>Deliverables:</u></p> <ul style="list-style-type: none"> Platform and system for the contact centre Platform and equipment for the 	<p>Working group established.</p> <p>Proposal is to amalgamate two contracts into one and tender for this in</p>	2 current contracts to be amalgamated to 1 contract	10/02/23 & 28/02/2023	£1 million over 3+ years	Both	Tender advertised end of June 2022.	3 Years with option to extend e.g. (3+1+1)	Seek delegation to award contract	11/02/23

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		<p>corporate telephony needs</p> <ul style="list-style-type: none"> • Migration of data from existing Genysys system. • Demonstrates best value for money 	<p>June 2022. Stakeholder engagement took place in April and this will be taken into account in finalising the specification.</p>								
3	Wide Area Network (WAN) Contract (Services)	<p><u>Description:</u> Provision of the Council's Network to corporate buildings.</p> <p><u>Deliverables:</u></p> <ul style="list-style-type: none"> • Network connectivity provided to council buildings (Approx. 30 sites) • Connectivity will be sized appropriately to deliver voice and data services • Resiliency to sites where appropriate 	Scoping Exercise underway for full tender	Current Contract	18/12/22	£1.5m	Revenue	May/June 2022	5 Years	September 22	18/12/22

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		<ul style="list-style-type: none"> Provide better bandwidth for cloud services for utilisation of more modern technologies 									
4	Enterprise Resource Planning (ERP) used for the council's HR and Finance systems (Unit 4/Agresso) Hosting & Support Services (Services)	<p><u>Description:</u> Hosting of the Council's EPR System (Unit 4)</p> <p><u>Deliverables:</u></p> <ul style="list-style-type: none"> Application hosting of the Council's ERP system (Unit 4) including primary & DR sites Provision of required environments e.g. Live, Test, Dev Backups and network monitoring Service Management 	Scoping Exercise underway for full tender	Current Contract	13/09/22	£780K	Revenue	May/June 2022	3 Years	Seek delegation to award contract	14/09/22
5	Data Centre Hosting	<p><u>Description</u> Secure hosting facility for the Council's IT systems.</p> <p><u>Deliverables</u></p> <ul style="list-style-type: none"> Secure hosting facility providing IT racks with appropriate power, cooling & connectivity Flexible contract to reduce as requirements change 	Scoping Exercise underway for full tender	Current Contract	31/10/22	£540K	Both	May/June 2022	3 Years	Seek delegation to award contract	01/11/22

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		<p>e.g. move to cloud based systems</p> <ul style="list-style-type: none"> 									
6	Cloud Hosting of IT Systems (services)	<p><u>Description</u> Provision of public cloud services to host the Council's IT systems</p> <p><u>Deliverables</u></p> <ul style="list-style-type: none"> Hosting of the Council's IT systems in the cloud Looking to utilise frameworks where appropriate 	Scoping Exercise underway for full tender	New contract	N/A	Between £537K - £1.1M	Revenue	June/July 2022	3 years	Seek delegation to award contract	01/09/22
7	Disaster Recovery for IT Systems (services)	<p><u>Description</u> Recovery and operation of the Council's IT systems in the event of an outage at the data centre</p> <p><u>Deliverables</u></p> <ul style="list-style-type: none"> IT Systems recovered and available per business impact assessments. 	Scoping Exercise underway	New Contract	N/A	£1m	Both	May 22	5 Years	Seek delegation to award contract	01/08/22
8	Corporate Document Imaging Processing (DIP) Solution (services)	<p><u>Description</u> Provision of a corporate DIP solution</p> <p><u>Deliverables</u></p>	Scoping Exercise underway for full tender	Current Contract	31/03/23	£386K	Revenue	August /September 22	3 Years	N/A	01/04/23

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		<ul style="list-style-type: none"> Implementation of a cloud-based DIP solution Migration of data from the current system to the new solution Decommission of old legacy system and hardware 									
9	IT Service Management (ITSM) Solution (services)	<u>Description</u> Provision of the Council ITSM Solution <u>Deliverables</u> <ul style="list-style-type: none"> Implementation of an ITSM solution Migration of data from the current system to the new solution Implementation of ITIL processes e.g., change management Implementation of self-service modules 	Scoping Exercise underway for full tender	Current Contract	21/03/23	£264K	Both	September 22	3 Years	N/A	22/3/23
10	Revenues & Benefits System SaaS Migration (services)	<u>Description</u> Implementation of a cloud based Revs & Bens system	Scoping Exercise underway Options are to	Current Contract	31/03/23	£1.3M	Revenue	May 22	5 years	Seek delegation to award contract.	01/9/22

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		Options are to host internally or use vendors hosting <u>Deliverables</u> <ul style="list-style-type: none"> • Implementation of a cloud-based Revs & Bens system • Migration of data from the current system to the new solution • Decommission of old legacy system and hardware 	host internally or use vendor's hosting through a framework								
11	Main IT storage system (services)	<u>Description</u> Implementation of the Council's main internal IT storage system e.g. shared drives, personal files <u>Deliverables</u> <ul style="list-style-type: none"> • Installation of new supportable storage hardware • Increased capacity • Migration of data from the current hardware to the new solution • Decommission of old legacy system and hardware 	Scoping Exercise underway	Current Contract	30/06/22	£200K	Both	May 2022	3 Years	N/A	01/07/22

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12	Backup Solution (services)	<u>Description</u> Implementation of a cloud based back up solution <u>Deliverables</u> <ul style="list-style-type: none"> Implementation of cloud back up service Decommission of old legacy system and hardware 	Scoping Exercise underway	Current Contract	31/03/23	£500K	Both	May/June 2022	5 Years	September/October 22	01/04/2023
13	Secure Tape Collection & Storage	<u>Description</u> Provision of new secure tape collection and storage contract for backup tapes <u>Deliverables</u> Archival storage of backup media <ul style="list-style-type: none"> Tape rotation and collection schedule 	Scoping Exercise underway	New Contract	N/A	£250K	Revenue	May 2022	10 Years	N/A	01/06/22
14	Adults & Children's Social Care Systems SaaS Migration (services)	<u>Description</u> Implementation of a cloud based Adults & Children's Social Care system. <u>Deliverables</u> <ul style="list-style-type: none"> Implementation of a cloud-based Adults & Children's Social Care system Migration of data from the current system to the new solution 	Scoping Exercise underway for full tender	Current Contract	31/03/23	£1M	Revenue	July 22	5 years	September/October 22	01/04/23

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15	Auditors for the audit of our external grants and certifications.	<p>To cover the periods 21/22 and 22/23</p> <p>Housing benefits subsidy Teachers pensions Pooling of housing capital receipts</p> <p>The council is required to have these grants audited by an external auditor each year</p> <p>This used to be part of the audit contract but since the introduction of the PSAA this has been taken out of the audit contract and has to be procured separately</p>	Scoping Exercise underway – use framework	New Contract	N/A	£260K	Revenue	April 22	2 years	N/A	01/06/22
16	Procurement Management consultancy (services)	<p>Procure management consultancy support for procurement services through the Crown Commercial Service management consultancy framework (CCS MCF). This is to provide a cost-effective route to procure specialist procurement consultancy services to support the transition of the procurement function to an in-house service. It will also improve the</p>	CCS MCF3 identified	New contract	N/A	£450K	Revenue	May 2022	3 years	Seek delegation to award contract.	01/06/2022

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		Council's capacity by providing specialist services that are not available in-house when there is a need for specialist procurement advice for major projects.									
17	Robotic process automation	To deliver robotic automation for the processing of Universal Credit and Verification of Earnings and Pensions (VEP) data feeds from the DWP and to implement other robotic processes as required from the services offered by the provider or develop automation where financial savings can be delivered.	Pre-procurement work completed and framework to procure identified	New	N/A	£225k over 3 years	Revenue	June 22	3 years	TBC	June/July 22

Place and Community

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1	Highway Maintenance Works contract (Works)	To undertake all highway maintenance and improvement works associated with the Transport and Highways covering improvements, maintenance and emergency works up to £5m	Specification has been developed in house and this will be fully tendered (not using a framework)	New	N/A	£25m (£5m/annum)	Capital & Revenue	Spring 22	5 plus possible extension of 2 years	Autumn 2022	1st April 23
2	DSO Personal Protective Equipment (PPE) (Goods)	Provision of general and specialist clothing and supporting equipment	Reprocure the service for 2 years from 2023 – tender through a framework	Current	20/02/23	£360K (180K per annum)	Revenue	Summer 22	2 years plus possible extension of 1 year	N/A	21/02/23
3	DSO Refuse bins	Purchase new refuse bins for residential properties		Required new Commercial/ replacement Recycling/Refuse and expected increase in Green waste recycling	Yes	£360K (£120K per annum)	Capital	April 22	3 Years	N/A	01/05/22

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4	DSO disposal of materials deposited at the Civic Amenity site	Supporting the Recycling Targets Disposal of specialist waste e.g. paint, gas canisters, fridges, hazardous waste	None	Currently a number of similar contracts with different providers – looking to consolidate into one contract – tender through framework	Various as this involves a number of contracts	£300K	Revenue	May 2022	Two years with option to extend	N/A	01/09/2022
5	DSO leased vehicle fleet	To provide the replacement of the light vehicle fleet and transfer station plant required to undertake works conducted via the DSO Recommend including the wider SBC vehicle fleet requirements as a number of vehicles have been found to have expired leases. Currently waiting for confirmations regarding if the	Recommend taking a one year extension of required vehicles, and returning vehicles no longer required due to waiting outcome of DSO services review and over 12 month delivery lead time for replacement new vehicles,	Current	Nov - 2022	£3.5m	Revenue	2022	5 years	August 2022	Nov- 2023

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		vehicles are still required	all costs currently with DSO								
6	Home to school transport (services)	<p>Tendering of new routes to provide statutory provision of travel support to SEN students that qualify</p> <p>The procurement methodology is to use the existing SBC DPS framework and look to expand the number of approved suppliers that are on the framework and post defined routes for them to bid on. The routes will be for a range of vehicle types from taxis, 8 seat MPV, minibuses and buses up to 72 seats</p>	<p>The policy and routes are currently being updated as part of a transformation project</p> <p>We have met with procurement and will be using the current DPS system to tender the routes needed for statutory H2S transport. The routes will be for one year contracts due to impacts of the cost of fuel and driver shortages. It</p>	New	July 2022	£3m annually	Revenue	May 2022	3 years	Waiting advice from procurement	1 st September 2022

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			<p>is the nature of this type of service where routes can be altered or removed at short notice without penalty in the majority of cases so it provides flexibility.</p> <p>Once the new policy is in place any changes required will be made.</p>								
7	DSO - provision of bulk delivery of fuel for the Refuse vehicles and grounds and street	The provision of bulk delivery of fuel (diesel) for the DSO	Fuel is currently provided via a call off contract via ESPO framework, we will use a	Current	2022	£1.8m (£442K per annum)	Revenue	2022	4 years	Autumn 2022	01/04/2023

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	cleaning vehicles (goods)		framework again and this will test the market to ensure best prices are being achieved								
8	DSO – provision of maintenance and replacement of tyres	The provision of tyres and tyre management services for the vehicles and plant at the DSO and potentially the wider SBC fleets	Tyres are currently provided via a call off contract via ESPO framework, we will use a framework again and this will test the market to ensure best prices are being achieved	Current/rolling	2022	£230K (£57K per annum)	Revenue	2022	4 years	N/A	
9	EV Taxi Demonstration Project	As a whole the EV Taxi Demonstration project will deliver:	Grant award 2021/22	New		£290K	Revenue grant funded	September 22	18 months		January 23

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		<p>1. Use of telematics within up to 25 licensed vehicles in the existing taxi/PHV fleet to demonstrate the feasibility of converting to EVs, with bespoke analysis for participating drivers and collective analysis to raise awareness within the taxi trade as a whole; Budget £10k</p> <p>2. Running a “try before you buy” EV taxi loan scheme to demonstrate the benefits of owning an EV for up to 50 drivers over a 90 day period; Budget £280k (with £266k as part of contract)</p>									

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		<p>3. A local grant scheme which existing taxi drivers with a licensed EV in Slough could apply to, for financial support with their operating costs (such as vehicle running costs, charging costs and licensing fees) up to £3,000/vehicle as an incentive to make the switch to an EV and offset higher initial purchase prices of EVs; Budget £60k and</p> <p>4. An accompanying awareness campaign to influence other taxi drivers through behaviourally informed communications and normalising EVs. Budget £20k</p>									

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		<p>The expected outcome is to support Slough licensed vehicle drivers and operators to make a switch to electric vehicles to comply with the current local licensing rules which will require all new vehicles from 2025 to be Ultra Low Emission Vehicles (i.e. capable of running in electric only mode).</p> <p>Project is grant funded excluding SBC project management time. There's a sister grant funded project to install additional EV charge points for taxi drivers to give them the infrastructure.</p>									

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10	On-street EV Charging Infrastructure	On-street EV charging (lamppost and standalone connections) at ~60 locations around the Borough	Specification to be completed, then fully tendered	New		£300-400K	75% grant funded by OLEV, 25% match funded by supplier	September 22	3 years	N/A	December 22
11	Borough wide car club	Commissioning of low emission zone car club project The Borough wide car club is a Low Emission Strategy Project. As such we are collected S.106 contributions from major developments where parking is constrained. By pooling the contributions from various major developments we can commission a	Investigating officer time/resource to implement	New		£400K (£80K per annum)	S106	Sept 22	5 years with possible extension of 3 years		December 22

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		<p>car club provider to operate a car club for the benefit of all Slough residents.</p> <p>We have approx. £120k in S.106 receipts, with a further £280k agreed (but not yet deposited), which excludes the Akzo Nobel development [as S.106 may end up being renegotiated].</p> <p>They contributions would be used:</p> <ul style="list-style-type: none"> to fund physical car clubs bays on Council land [some will be on new developments], to pay for Traffic 									

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		Regulation Orders, signage, bay marking etc; <ul style="list-style-type: none"> • to subsidise the cost of providing cars in early years; • to subsidise membership for residents; and • marketing. 									
12	Smart, Sponge Catchment Project – Smart Technologies – use of detector units to monitor flooding	To implement a network of monitoring that enhances Slough's Smart City platform and Buckinghamshire's SMART places programme for improved asset management and providing an evidence base for monitoring the performance of integrated water management and	Agreed to tender consultancy and specialist supplier for SMART city element – full tender	New		5 year value c. £300-500K Year 1 – up to £86K	Capital grant funded	May 2022	To Mar 2027	N/A	August 2022

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		<p>nature based solutions for use by the wider industry as justification for scheme investment.</p> <p>This project will extend this capacity further to monitor gully levels, rainfall, river flow and SuDS and NFM solutions. Information from these platforms would be fed into a more accessible new online community hub, which would create an innovative online space for the local community to upload data and learn.</p>									
13	Corporate Water contract	Corporate water contract for 3 years	To be tendered as a Framework	New	Deemed Contract from transferred from	£270K	Revenue	TBC	36 months	N/A	June 22

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	(services)		in 2022-23		Thames Water (Wholesaler) to Castle Water (Retailer)						
14	Corporate Building cleaning & Maintenance (services)	To provide maintenance & building cleaning for corporate and other sites	NEC3 CCS frameworks procured contract	Renewal/extension	November 2022 with provision for 1 year extension.	£1.8m	Revenue	TBC	12 months	Autumn 2022	December 22
15	Facilities Management Contract (services)	A contract to provide hard and soft facility management services for the council's corporate buildings	Current supplier has given informal notice of their to terminate the contract, options appraisal underway.	Current	30 th November 2023, working to mutually terminate contract before that date	£7.5m	Revenue	January 2023	5 years	December 2022	April 2023
16	Repairs, Maintenance and Investment Contract – Housing	Provision of repairs, maintenance, capital works and statutory building compliance of housing stock.	Initiating contract review / options appraisal	Current	June 2024	£120m	Revenue and Capital (HRA)	January 2023	7 years	December 2023	June 2024

People (Children)

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1	Education Management System	<p>Slough Borough Council is seeking to procure an education management software to enable the Education Services to fulfil its statutory and safeguarding duties. For example, school admissions, attendance, exclusion, SEND Educational Health Care Plan process, Early Years two year old funding, home to school transport and children in entertainment licensing.</p> <p>The system offers users online access to apply for school places, home to school transport, Early Years funding and SEND Educational Health Care Plan Assessments. Attendance data is feed into the system daily from schools which supports safeguarding duties. The educational software</p>		Current (will have been in place for 4 years and 7 months by conclusion)	31/03/2023	£1m	Revenue	March 2022	3 years		01/04/2023

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		<p>system would also deliver data in the correct format for statutory returns such as the School Census, Alternative Provision, Preference Return, Workforce Census, Early Years Census and the SEN 2 Return.</p> <p>Business Intelligence reporting with the option to create insights would be part of the package as this allows the services to move away from holding Excel spreadsheet and notice gaps in the system. The education software would hold the overall data of each child allowing various services a better overview and meet statutory requirements.</p>									

People (Adults)

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1	Responder Service	24hr non-emergency service for residents with telecare alarms and need assistance. This service allows service users in receipt of social care services to maintain independence, to reduce non elective admissions, to provide carer support.	Revenue Business Case presented to Procurement Board February 2022 to retender via the Adult Social Care Dynamic Purchasing System.	Both	24/3/2021 A spot arrangement is in place in the interim	£390K	Revenue – Better Care Fund	June 2022	2 years plus 1	n/a	1st September 2022
2	East Berkshire Specialist Stroke Support Service	Provision of high-quality information, advice and support to stroke survivors and families across East Berkshire. This service coordinates specialist support to aid recovery, to manage own conditions and to reduce the need for	Revenue Business Case submitted to Procurement Board within permitted terms of contract.	Current	31/03/2023	£495K	Revenue - Better Care Fund	Procurement business case to be submitted July 2022	2 years plus 1	n/a	1st April 2023

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		high-cost care. Preventative service	Scoping for new procurement t								
3	Information & Advice Service	Provision of a statutory service under the Care Act 2014 to provide residents with information and advice relating to care and support for adults and support for carers.	Scoping exercise underway	Current	30/11/2022	£417K	Revenue - Better Care Fund	Procurement business case to be submitted July 2022	2 years plus 1	n/a	1st December 2022
4	Building Based Replacement Care	Short term planned and emergency residential care to meet the care needs of service users to prevent carer breakdown as required by the Care Act.	New procurement business case to be submitted following failed tender	New	n/a	£240K	Revenue	September 2022	1 year plus 1	n/a	1 st April 2023
5	Sensory Needs	To undertake specialist assessments for residents with a visual or hearing impairment as defined by	Tender withdrawn to review as did not deliver	Current	31/12/2020	£490K	Revenue	June 2022	3 years plus 1 plus 1	n/a	1st September 2022

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		the Care Act 2014. This includes – assessment of need, support plan and rehabilitation where required	best value Alternative model for provision to be tendered								
6	Integrated care and support in Extra Care	Provision of care and support to older adults with support and care needs in extra care. This enables older adults to live independent and healthy lives and contribute to the prevention and early intervention agenda through the development of specialist accommodation options to avoid the need of high-cost residential care and/or high-cost care at home	At review stage	Current	31/3/2023	£6m approx.	Revenue	August 2022	5 years plus one plus 1	November 2022	1st April 2023
7	Substance misuse recovery services	Substance misuse treatment, recovery and clinical services aligned to the national drugs and crime strategy. Aim is to reduce the health and	At development stage	Current	31/03/2023	£6.5m approx..	Revenue - grant funded	Circa July 2022	3years plus 1 year plus 1 year	November 2022	1st April 2023.

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		social care harm related to substance misuse as well as delivering good quality treatment outcomes.									
8	Housing Related Support	Accommodation Based Services for local residents with complex needs at risk of homelessness A key outcome of the service is to promote independent living skills and to enable step up/down sustainable housing solution	Model being finalised. Full procurement exercise will be undertaken.	NEW		£450K £463K	Revenue Revenue	June 2022 June 2022	2 years plus 1 plus 1 2 years plus six months	n/a	1 st Jan 2023.