

Paper Petition Details

Hawker Court – New Communal Lighting

The following points are a concern for the residents of Hawker Court and we would like the Council to consider looking into the new lighting system installed in Hawker Court, High Street, Langley, Slough with the view of altering the functionality of the lighting.

The entrance door lighting does not come on until residents are literally to the path of the property. This makes walking to the entrance of each block after sunset unsafe and leaves residents feeling vulnerable.

Communal lighting comes on separately on the ground floor to the first floor so again walking into the communal block is very unnerving with the lack of sufficient lighting after dark.

Considering most residents of Hawker Court are either elderly or sole occupants safety and wellbeing is paramount for us as residents. Eliminating any risk of potential hazardous incidents is also a concern. The new lighting system which has been in place for over a month or more now has proved to be inadequate in its functionality for lighting Hawker Court communal areas appropriately.

Would it be possible to have the system re-set so lighting comes on well before residents reach their path and the lighting for the end blocks sync in also so residents are not walking into outer darkness to get to their properties.

Your favourable resolve on these raised concerns would be much appreciated waiting your response with anticipation.

This petition was received on 13th April, 2016.

This petition was passed to the Leasehold & RTB Manager on 13th April, 2016.

This petition was responded to on 14th April, 2016 by the Project Manager and Asset Intelligence Co-Ordinator, Property Services.

Final Results

Number of Signatures	15
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Council Response

The lights were installed at Hawker Court on 2nd & 3rd March, 2016 and since that time Property Services has not received any complaints, telephone calls, emails or enquiries regarding the lighting; therefore this Petition is the first opportunity Property Services has had to respond and resolve these issues.

Technically there is no actual fault with the lights, it is just that they may need minor adjustments to the programming either by altering the level that the lights dim or alter the sensitivity of the inbuilt sensors. Lighting (as with heating) can be subjective in that everybody's perception can be different and what may work for one block, may not for another. We can advise that the installation contractor, Wiggintons, attended site on 13th April, 2016 and spoke with a resident who mentioned these concerns to him and the lighting was reprogrammed. Had we been made aware of residents' concerns at the

time of installation the lighting could have been adjusted several weeks ago.

The Project Manager, has also telephoned a resident and agreed to attend the site which, given the light evenings at this time of year, will need to be after 8.30pm one evening so they can be tested in darkness. If necessary any further adjustments can then be investigated.

On Sunday 17th April at 9.45pm the Project Manager attended Hawker Court to assess the external and lighting and the lighting in the communal areas. He was only able to gain access to 2 of the blocks and all the internal lights were working, but he concluded that the sensors on the external lights were very sluggish and did not alter to intensity until he was close to the building. The sensitivity of the sensors therefore need adjusting so they come on as people approach from further away.

Following this an instruction was given to the lighting contractor and we can confirm that a Thorlux Engineer will attend this site on Wednesday 20th April to check and programme the lights.

We trust this is a suitable and satisfactory response to your Petition.